

#### Goals

- Recognize core anatomy of a health system: services, financing, delivery, workforce
- Synthesize concepts and formulate recommendations for Service Delivery Points in Liberia's rural areas

#### Overview

- Primary health care recap
- Liberia after the war
- Basic Package of Health Services
- Health system financing
- Health services delivery
- Human resources for health
- "Service Delivery Points" discussion

# Primary health care recap

## "A system's failure requires a system's solution."

#### 5 health system failures:

- Inverse
- Impoverishing
- Fragmented
- Unsafe
- Misdirected

#### 4 PHC reforms:



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#### Primary health care: now more

than ever

Image retrieved from http://www.isc.hbs.edu/pdf/ 20081209\_MOC\_GHD\_RLWeintraub.pdf on January 31, 2012. Permission received from Rebecca Weintraub

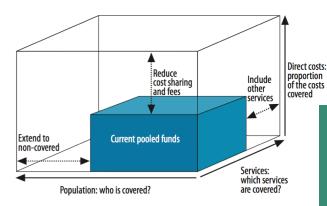
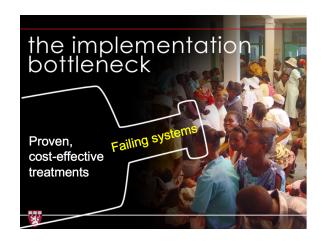


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#### Why treat people...



then send them back to the conditions that made them sick?

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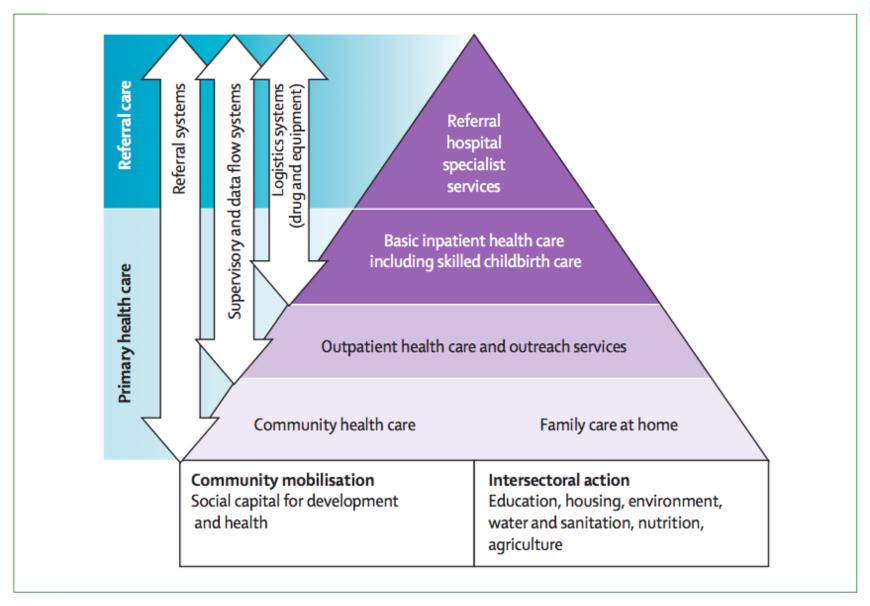


Figure 3: Primary health care and the context of the wider health system, community mobilisation, and intersectoral action

18 Lawn et al., Lancet 2008

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## Liberia after the war









Permission received from Raj Panjabi

#### The cost of war

- >250,000 lives lost
- 90% decline in GDP
- 2005 average income 1/6<sup>th</sup> 1979 level
- 70% schools destroyed
- 51 public sector physicians in 2003
- Maternal mortality 994 per 100,000 live births



# Basic Package of Health Services

## BPHS goals

- Offer universal access to a discrete set of services
- Build the foundation for decentralized primary health care
- Complement overall Poverty Reduction Strategy

### BPHS priority areas

- Maternal and newborn health
- Child health
- Reproductive and adolescent health
- Communicable disease control
- Mental health
- Emergency care

## BPHS – key questions

- 1. Where did the BPHS succeed?
- 2. What were some of the unintended consequences?

#### BPHS achievements

- Expanded access to basic health services; met aggregate targets
- 354 → 550 functioning health facilities
- 35% → 80% facilities met BPHS accreditation criteria
- 3107  $\rightarrow$  5641 health workers
- 37% → 63% facility-based deliveries
- Improved malaria and HIV/AIDS access
- National Mental Health Policy

### Unintended consequences

- "One size fits all" resulted in both over- and under-supply in different contexts, tended to accentuate urban/rural delivery gap
- Aggregate gains masked significant disparities within and between regions
- Patients with non-BPHS conditions nevertheless presented for care, consuming resources intended for BPHS services
- Decentralization was slow to materialize; central planning became a necessary evil

## Health system financing

# Universal coverage – three dimensions

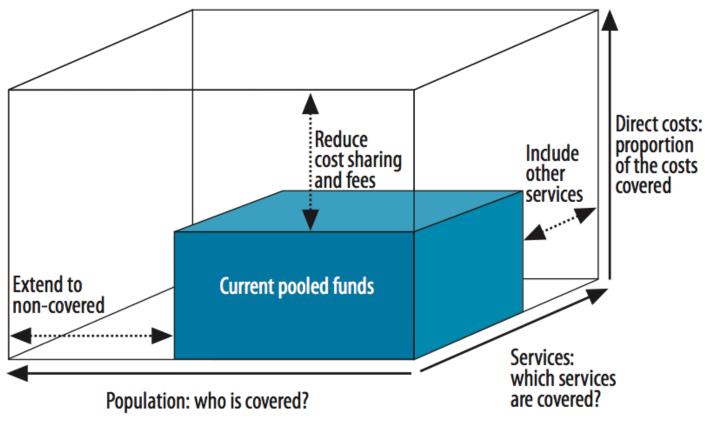
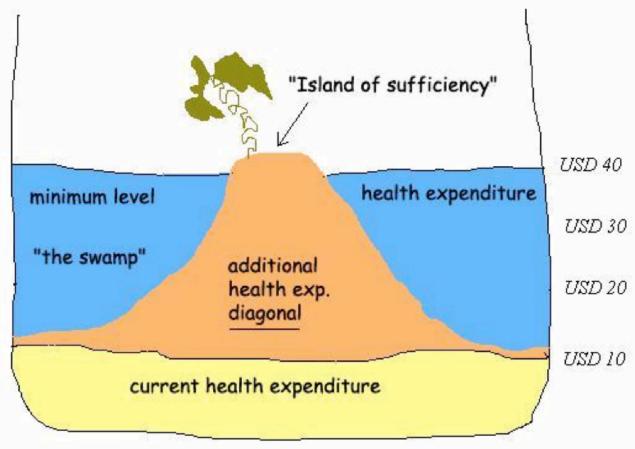


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WHO, World Health Report 2010

### "Diagonal" approach



<sup>17</sup> Ooms, Globalization and Health 2008

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### Health sector pool fund

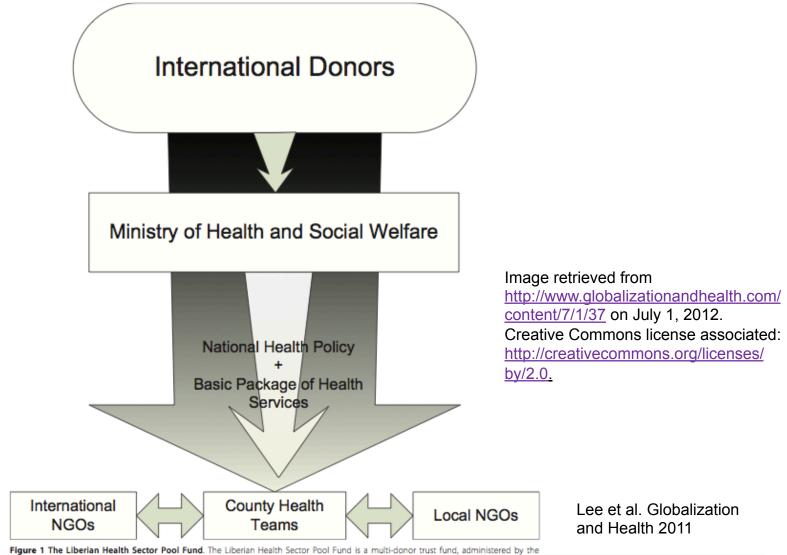


Figure 1 The Liberian Health Sector Pool Fund. The Liberian Health Sector Pool Fund is a multi-donor trust fund, administered by the Liberian Government with participatory oversight from donors and civil society partners, that accomplishes two principal goals: (i) strengthening the administrative capacity of the Liberian government while reinforcing good governance and accountability, and (ii) allianing local and

### Pool fund advantages

- Channeled international funds towards BPHS priorities, contracting to NGOs/FBOs while public sector was rebuilt
- Streamlined administrative process (faster throughput of \$\$ to services) while building MOHSW capacity
- Created new decentralization mechanism (County Health Teams could also contract)

## Financing sources

#### Exhibit 2—Projected Financing of the National Health Plan

Source: Liberia Ministry of Health and Social Welfare. National Health Policy and Plan. Liberia MOHSW 2007.<sup>1</sup>

#### Financing of the National Health Plan (in US\$ millions)

| Source of Funding                                     | 2007 | 2008 | 2009 | 2010 | Total |
|---|------|------|------|------|-------|
| MOHSW + JFK (increasing to 15% of Nat. Budget)        | 10   | 18   | 28   | 33   | 89    |
| National Programs, Humanitarian & Development Funding | 40   | 40   | 40   | 40   | 160   |
| Other Funding (NGO, FBO, User Fees)                   | 4    | 7    | 8    | 15   | 34    |
| TOTAL   | 54   | 65   | 76   | 88   | 283   |

Image retrieved from http://liberiamohsw.org/Policies%20&%20Plans/National%20Health%20Policy%20&%20Plan.pdf; slide 28 top fig: p17 on July 1, 2012. Image is in the public domain.

#### Achievements and threats

- \$4B debt relief
- Total health spend \$103M (\$29 per capita), but \$38M out-of-pocket
- Poorest quintile spending 17% of annual income on health care
- Pool Fund became primary payment mechanism at County level, channeling funds primarily through NGOs/FBOs
- Donors are beginning to exit as Liberia emerges from post-war period

## Health services delivery

# Four components of a well-functioning health system

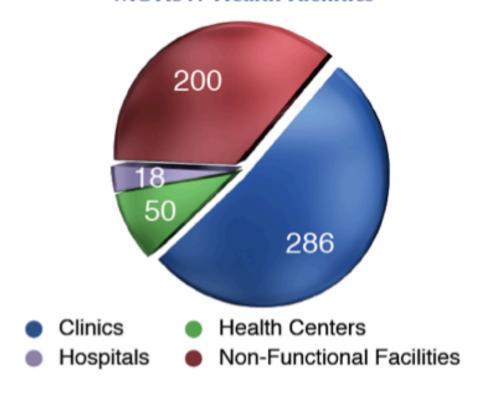
- Networks of close-to-client primary care with back-up of specialized and hospital services, responsible for a defined population
- 2. Package of benefits with a comprehensive range of clinical and public health interventions
- 3. Standards, norms, and guidance to ensure access and essential dimensions of quality
- Mechanisms to hold providers accountable and to ensure consumer voice

# Rapid assessment of health facilities, 2006

#### Exhibit 2—Rapid Assessment of MOHSW Health Facilities, 2006

Source: Republic of Liberia Ministry of Health and Social Welfare. National Health Policy and Plan. 2007.

#### **MOHSW Health Facilities**



#### Image retrieved from

http://liberiamohsw.org/Policies%20& %20Plans/National%20Health %20Policy%20&%20Plan.pdf, p58. Image is in the public domain.

### Health facility increase

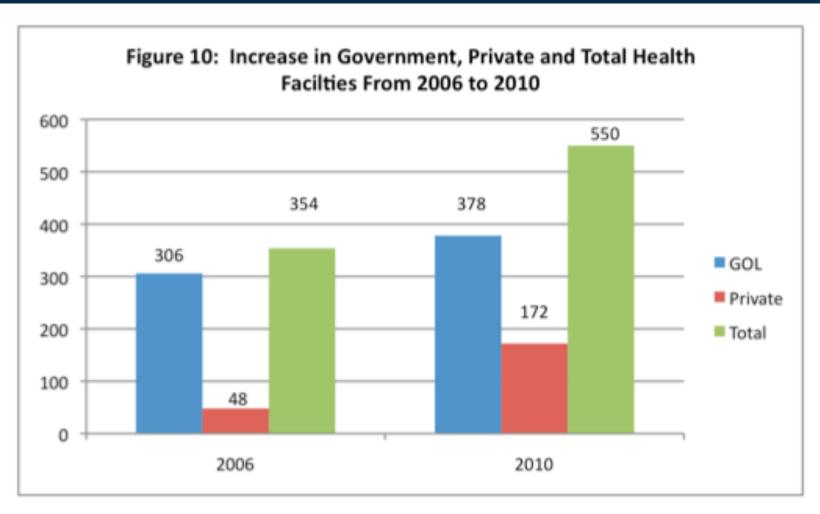


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## Efforts to improve delivery

- Effective pharmaceutical and supply distribution
- Decentralization; improved management capabilities
- Monitoring and evaluation
  - Nationwide Accreditation Exercise
  - Baseline data on health status and access
  - Health Management Information System

## Delivery – key questions

- What were the successes in Liberia's effort to deliver health care to all?
- 2. In what ways did Liberia fall short of overcoming the implementation bottleneck?

#### Successes

- Increased number of facilities; improved access for many
- Improved monitoring and evaluation (HMIS; accreditation)
- Strengthened drug and supply chains

# "Stumbles and falls" in delivery

- One size didn't fit all
- Lack of data persists
- Inequalities in access remained
- Quality of care was not emphasized
- Decentralization was slow and difficult
- External factors still daunting (e.g. transportation)

# Human resources for health

#### Workforce distribution

#### Exhibit 2—Geographic Distribution of Liberian Health Professionals By County

Source: Liberia Ministry of Health and Social Welfare. Emergency Human Resources for Health Report (2006)

Chart 1 shows Geographical Distribution of Five key professionals by County

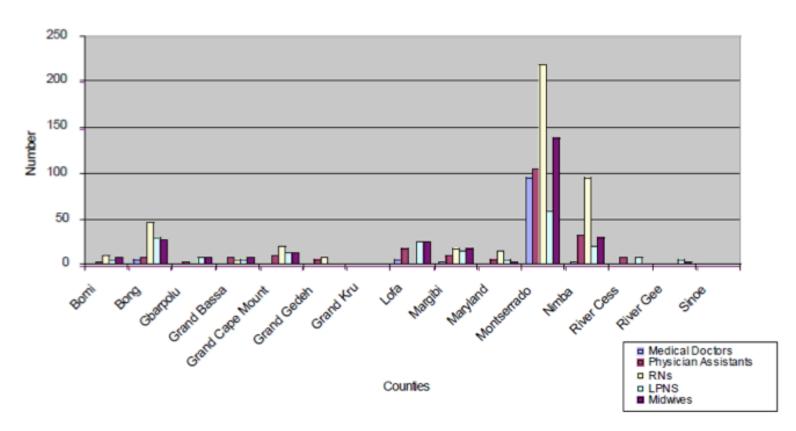


Image retrieved from http://liberiamohsw.org/Policies%20&%20Plans/Emergency%20human%20resources%20report %20and%20plan 2007-2011.pdf; page 11. Image is in the public domain.

### Workforce change

#### Exhibit 5—Change in National Health Workforce 2009-2010

Source: Varpillah ST et al. Rebuilding human resources for health: a case study from Liberia. Human Resources for Health 2011;9:11

Table 1 - Change in national health workforce 2009-2010

|                              | 2009 Deficit | 2010 Deficit | Deficit reduction |
|------------------------------|--------------|--------------|-------------------|
| Physician Assistant          | 46           | 31           | 33%               |
| Registered Nurse             | 46           | 0            | 100%              |
| Certified Midwife            | 263          | 207          | 21%               |
| Laboratory Technician        | 32           | 34           | -6%               |
| Operating Theater Technician | 90           | 80           | 11%               |
| Anesthetist                  | 77           | 21           | 73%               |

Sources: 2009 [16] and 2010 [17]

Image retrieved from <a href="http://www.human-resources-health.com/content/9/1/11">http://www.human-resources-health.com/content/9/1/11</a> on July 1, 2012. Creative Commons license associated: <a href="http://creativecommons.org/licenses/by/2.0">http://creativecommons.org/licenses/by/2.0</a>.

## Workforce – key questions

- 1. What are the different dimensions to consider in building an effective workforce for health?
- 2. What are the weaknesses in Liberia's current human resource situation?

## Workforce: key dimensions

- Attracting workers to underserved areas
- Retaining workers in underserved areas
- Ensuring right mix of workers (pre-service training)
- Maintaining skills (in-service training)
- Supervision
- Assessment and accountability; rewarding good effort / output (and punishing poor effort / output)
- Task-shifting / maximizing use of scarce skilled workers

# "Stumbles and falls" – workforce

- Inequitable distribution of workers (especially to the detriment of rural areas)
- Suboptimal mix of workers (too many RNs, etc.)
- Inadequate training
- Incoherent / inconsistent community health worker policy

# "Service Delivery Points" discussion





#### Rural Health in Liberia

- 1 doctor for every 100,000 people
- ½ of all Liberians in rural areas lack access to essential health services
- ½ of all children will not receive a complete set of vaccinations
- 1 out of every 12 mothers will die due to complications of childbirth



# Service delivery points discussion

- Formulate 3 recommendations for successfully implementing SDPs as a strategy to improve access to care for rural populations in Liberia
- 2. Be prepared to share at least one recommendation with the class



